

Indoor Social Visitor Guidelines and Expectations

Indoor Social Visits

United's risk tolerance assessment has determined that our community risk tolerance will currently allow **for a maximum of 2 (two) visitors at one time** to have Indoor Social Visits in the resident's suite. United has determined the number of visitors we can safely accommodate on site at one time, and we respectfully request that you let us know how long your visit will be, and that you plan your visit between the hours of 9:00 a.m. and 7:00 p.m.

Before you arrive:

- Please do a self-check before you leave your home: **do not visit if you feel sick or unwell;**
- Visit times **must be prearranged.** United Active Living will book visits with advance notice. This is to ensure we are able to effectively manage the number of visitors on site at one time. Social visitors arriving without notice will be turned away;
- If a resident is on isolation for COVID-19 symptoms, you will not be permitted to visit.

**United may temporarily restrict access in situations where a risk tolerance assessment indicates increased risk of exposure to COVID-19.

When you arrive for your visit:

Please allow 15 minutes prior to your visit for checking in and receiving any necessary training. You will be expected to:

- Provide your own mask(s) or face covering that covers both nose and mouth **to be worn at all times during the visit;**
- Show picture ID for confirmation of your identity at the Greeter station;
- Complete a screening questionnaire and temperature check and sign in;
- Sanitize your hands with a sanitizer of greater than 60% alcohol content;



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- Go directly to the resident's suite;
 - Only visit the resident that you were scheduled to visit
 - You may only visit one suite in a day
 - Refrain from accessing other parts of the community
- Self-check for COVID-19 symptoms throughout your visit, and if you become symptomatic while visiting, report this to United's nursing team and immediately leave the premises;
- **Sign out** at the Greeter station and sanitize your hands at the end of the visit.
- Notify United of any symptoms that arise within 14 days of visiting a resident.

**Entry may be refused or restricted if a visitor does not abide by these responsibilities